



E. BRAUN FARM TABLES

CUSTOM BARNWOOD FURNITURE

www.braunfarmtables.com

CARING FOR YOUR SATIN FINISH

The satin finish on your table top, counter tops or vanity is a unique blend of oils and resins that enhances the natural beauty of reclaimed barn wood. The finish penetrates the wood, yielding a rich, hand-rubbed look that's durable and easy to maintain. Once cured, the satin finish is food-safe and non-toxic.

Our satin finish offers excellent water resistance and is great for use in areas prone to splashes and spills. It is a flexible finish that will expand and contract with the wood over time, unlike surface finishes such as polyurethanes and lacquers, which can flake, yellow, craze or crack. It requires no waxing; in fact, *do not use polishes or waxes* as they can harm your satin finish.

Although your satin finish offers a measure of heat resistance, as with any wood finish *avoid placing hot items directly on the surface*. We recommend using a potholder, trivet or placemat under hot utensils, serving dishes and cookware. Please do not write on paper placed directly on furniture, as the point of the writing utensil may leave an impression in the table surface.

Cleaning -

Dust the surface as needed with a clean, dry cloth. Any *mild non-abrasive household cleaner (such as diluted Spic and Span)* can be used to clean the surface of your satin finish. *Avoid products containing bleach or ammonia, or 409-type cleaners*. An inexpensive but effective way to clean and disinfect your satin finish surface involves mixing 2 capfuls to 1 ounce of white vinegar in 1 gallon of water, and using this solution in a spray bottle for cleaning.

Although the satin finish is extremely water-resistant, we recommend wiping up any spills as they occur. Please do not allow puddles of fluids or excess cleaners or soaps to sit directly on the finish for any length of time.

Scratches -

Do not chop or cut food directly on your wood surface. The satin finish is safe for contact with food, but use a cutting board to protect your surface from knife marks.

Your furniture may wear and scratch, but because the finish is actually a part of the wood, you may not see scratches as much as you would in surface finishes like polyurethanes and lacquers that will scratch white. If you get scratches, you have several options.

- Do nothing. One of the unusual characteristics of this finish is that sometimes scratches or surface imperfections will "self-repair" over time.

- Use a MinWax brand Wood Finish stain marker to touch up any scratches that expose lighter wood. These markers are compatible with our stains and finishes.

- EXTRAORDINARY DURABILITY - EXCEPTIONAL APPEARANCE - EASY CARE -



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CARE INSTRUCTIONS: Maintaining Your Waxed-Finished Custom Furniture

Your Braun furniture has been hand-finished with our own blend of oils and waxes to give it the rich, unique appearance you love. Because it is unlike many common finishes, we recommend the following cleaning process.

Wipe up spills immediately. As needed, wipe with a cloth dampened with water only, and wrung out well. For routine dusting, use a clean, dry cloth. Most of our furniture can go years without requiring waxing, depending on how it is used. Unnecessary waxing can lead to streaks, smudges and discoloration.

If your finish does need a touch-up, we recommend BriWax brand only, in the color we originally applied to your furniture. Use BriWax sparingly - less is best. Never apply any other type of cleaning products, waxes, polishes or oils, as this will likely damage the finish.

Touch-up cans of BriWax can be purchased from E. Braun Farm Tables and Furniture, or from amazon.com or various other sites online.

re: info below - Please do not use steel wool on any PAINTED surfaces!

Most minor scratches and smudges can be removed from your furniture's surface by gently scuffing, in the direction of the grain, with #0000 (extra fine) oil-free steel wool. In the event a scratch exposing lighter wood occurs, use a small amount of the colored BriWax on a soft cloth and gently wipe over the scratch, feathering out the edges. Allow to dry, and then buff with a lint-free cloth. Do not write on paper placed directly on furniture, as the point of the writing utensil may leave an impression in the wax finish.

As with any wood furniture, use trivets or placemats to protect the surface from heat; never place a hot dish directly on your furniture. Although the finish we use will help to protect your furniture from water rings or marks caused by the heat of a hot cup or condensation from a cold one, we cannot guarantee they won't occur if heat is introduced or liquid is left on the furniture surface. Coasters should be used for hot or cold beverages.

If you get a water ring, BriWax offers the following advice for treating it:

"White Water Rings: These are caused by condensation of moisture directly into the finished surface of the wood, affecting the finish from the outside in. Most finishes are durable enough that only the top layer of the finish is affected. Apply BRIWAX with #0000 (extra fine) oil-free steel wool, very lightly, in the direction of the grain. Work on half the water ring at a time. As soon as you begin to see the ring fade, stop, wipe-off excess, buff, and repeat the same process to the other half of the ring, until both halves match. Be patient. This may require several repetitions. Be sure to feather out the edges of working area to blend with the entire finish."

Following these instructions will help your furniture to maintain its beautiful finish for years to come.



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Delivery & Shipping Policy

- E. Braun Farm Tables offers delivery to our customers for addresses within 250 miles of our finish shop location.
- E. Braun Delivery is available for \$4.50 per mile, one way, and includes in-home delivery and set-up. Delivery involving flights of stairs may incur additional charges.
- Customers may also schedule a pick up at our showroom.
- Choosing an outside source for freight will also include a \$250 drop off fee, plus whatever freight provider expenses are chosen by the buyer.

E. Braun Delivery

- The customer/buyer is responsible for paying any delivery fees.
- Fees are based on mileage from our Finishing Shop to the final destination determined by the customer. A single rate will apply regardless of the number of items delivered, as long as they are delivered to the same address, at the same time. Buyer will be informed of all fees prior to delivery.
- If more than two delivery people/movers are needed, there will be an additional charge.
- Buyer may elect to provide a person or persons to help our delivery drivers to unload the truck/van and to carry the item(s) into the residence/business. We assume no responsibility for physical injury or damages incurred as a result.
- Delivery is available Monday through Friday. We will call you to schedule a mutually agreeable date and time for delivery.
- Delivery includes transporting the furniture, unloading/carrying it into the residence/business, and set up. It is the customer's responsibility to ensure an unobstructed path and easy access to the home and room. Our employees are prohibited from removing customers' doors, trim, etc. to gain access to the delivery site. Moving the customer's existing furniture is not included nor offered as a service.
- **Buyer must inspect all furniture upon delivery & immediately report any damages. Do not accept furniture that has been damaged or is different than ordered. Acceptance of the delivery signifies that the furniture is as ordered and the transaction is complete.**

Navis Freight Shipping

- Navis is not affiliated with EBFT. We share their information as a potential option for delivery distances that we cannot accommodate.
- The buyer assumes all responsibility for scheduling delivery and paying any and all fees associated with choosing Navis.
- Navis has many different options available for furniture delivery. (optional insurance, In-home or curbside delivery, setup, etc.)
- As a courtesy to our customers, E. Braun Farm Tables will get a basic quote from Navis and have the link sent to the buyer via email. It is up to the customer/buyer to add insurance coverage or change any details that need to be changed through Navis.



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INSPECT YOUR FURNITURE AS SOON AS YOU GET IT, whether by delivery or customer pick up. *If it is not as described on your order, inform us immediately and do not accept the furniture.* Once you accept delivery or remove your furniture from our stores or warehouse, you are agreeing that the item is as ordered/expected. We will not accept any returns based on disputed color, character, design, etc., once the furniture has been accepted either by completion of delivery or removal from our premises by the customer. Refunds are not available.

All of our furniture is rough and rustic. Nails, pegged holes, wear grooves, cracks and tool marks can often be seen. The same natural forces that applied pressure to the developing tree, resulting in growth and swirling grain patterns, continue to be at work long after the tree has been cut and made into lumber. Knots, cupping or bowing, checking, and cracks are all to be expected and only add to the history and character of the furniture we create.

Solid wood expands and contracts due to changes in the temperature and humidity of the environment in which it is displayed. Edges such as the breadboard ends of our tables may be just a bit "off" as your furniture adjusts to climate changes. In fact, these qualities that may appear to be imperfections are what set reclaimed barn wood furniture apart and give it the look of a treasured family heirloom. These traits are an integral part of our furniture's beauty and charm.

LIMITED WARRANTY

Our reclaimed barn wood furniture is designed and manufactured to last for the enjoyment of multiple generations under normal circumstances and use.

What is covered:

E. Braun Farm Tables and Furniture offers a limited warranty on its furniture for one year from the date of purchase. This limited warranty applies in instances of residential use of our reclaimed barn wood furniture, and covers defects in materials and workmanship. Purchaser must provide original bill of sale and is responsible for any in-home inspection fees. Because our furniture is sold to customers across the country, **transportation of the furniture to and from our workshop for repair is the responsibility of the customer.** If you do not have a means of transporting your furniture, we can offer the service for a fee.

During the warranty period, damages resulting from defects in the material or workmanship will be repaired, or the item will be replaced by the same or similar product, at our cost and at our discretion, provided the product is accessible for repair without special expenditure. Repair work not authorized by us will void this warranty.

Cracks- In response to seasonal climate variations, solid wood will contract and expand throughout the life of the product. Cracks may develop in the wood surface but will rarely affect the durability or beauty of your furniture, and the majority do not need repair. Claims for season splits, checking or other issues related to the natural characteristics of wood will be repaired free within the first 12 months of purchase date *if the customer transports the furniture to and from our shop.*

OUT OF WARRANTY SERVICE - For claims made after the warranty expires, or for items not covered by the terms of the warranty, the customer will be responsible for any labor, material and transportation costs incurred as a result of a damage claim.

What is not covered:

This limited warranty does not apply if the furniture has been stored or assembled incorrectly, used inappropriately, abused, misused, altered or cleaned with the wrong cleaning methods or products. This warranty does not cover normal wear and tear, scratches, damage caused by exposure to water/humidity or temperature extremes, or damage caused by impact or accidents. The warranty does not apply if the furniture has been placed or stored outdoors (including in screened-in areas).

Any obviously abused item of furniture will be repaired at the customer's expense. Abuse includes, but is not limited to, damage to the finish, damage resulting from use for which it is not intended, and breaks resulting from excess weight or force applied to the furniture.

CHAIRS - Use of our chairs for weights in excess of 250 stationary pounds (current industry standards) will void the warranty.