

Frequently Asked Questions

Updated May 2022

1. Where is your furniture made?

Our furniture is handcrafted right here in Lancaster County, Pennsylvania, in the heart of Amish country. Our chairs are made to order by a Pennsylvania chair maker, and our shop oversees the chair finishing process in order to most closely match the rest of our furniture.

2. Do you make anything other than tables?

Yes, indeed! From bedrooms and custom kitchens to home offices and corporate boardrooms, we make all kinds of indoor wooden furniture for your home and business needs.

3. What if I need a different size, or style? Do you make customized furniture?

Our build crews can customize nearly any aspect of your furniture, from the species of wood, to the size, shape and incorporation of design elements like doors, drawers, custom legs or trestles, shelves and more. We offer a veritable rainbow palette of paint color options; we'll use any Benjamin Moore paint color. Stains can be mixed with our finishes and the patina of the wood to complement or contrast with your existing furniture.

4. Where do you get your wood?

Our wood is ethically sourced, purchased locally as often as possible. Much of our wood is reclaimed from local barns and farm structures.

5. What is "reclaimed barn wood"?

"Reclaimed" wood is boards and timbers that have previously been used for another purpose – we source it and give it new life. Our 1" thick wood is typically repurposed barn siding, our 2" thick wood is often upcycled barn flooring and our 3" thick wood can come from antique beams, rafters and floor joists. We try to find wood used in buildings dating from the late 1800's to early 1900's.

Using reclaimed wood is a socially-responsible choice. No new trees are cut down to provide the boards and we are repurposing a valuable resource that might otherwise end up in a landfill or burned in a woodpile.

The effect of time and weather leave an indelible print on each board, giving each piece of reclaimed wood a unique color and character, guaranteeing that your furniture will truly be one of a kind.

6. What kind of finish do you use?

We use a hand-rubbed, oil-based finish that deeply conditions and protects the wood. We do NOT use varnishes, shellacs or polyurethanes that can yellow or craze over time. Our satin finish is virtually waterproof - a wet glass will not leave a ring. Learn more about our

easy-care finishes in the “customer information” section of our web site at <https://tinyurl.com/EBraunFarmTables>

7. How long does it take to have furniture made?

Production times can vary, based on how many orders we currently have in the works. We can give you an estimated production time when you place your order. Most orders can be completed within 12-16 weeks.

8. I don't even know how to get started. Where do I begin?

Speak with one of our design specialists! They are knowledgeable about wood species and furniture construction and will work closely with you from start to finish to help you create the furniture you need. How can you help us? Know the dimensions of your room, and bring along any photos, sketches, color samples or hardware that will allow us to envision or design the custom furniture you desire.

9. Do I need to make an appointment?

Appointments are available, but you are welcome to stop in anytime during our regular business hours and we will be happy to assist you.

10. What forms of payment do you accept?

We accept all major credit cards (MasterCard, VISA, Discover, AMEX) as well as cash and personal checks. You may also purchase E. Braun Farm Tables gift certificates that can be used by the recipient to pay for any goods we sell.

11. Do you offer financing?

We are always looking for financing options to offer our clients, but have found that many financial institutions have put a hold on such programs, post-Covid. We will continue to search for financing options as they become available.

12. Do you have a catalog?

Our website serves as our “catalog” - a great resource for people looking for inspiration from past projects we've completed. Because each piece of furniture we make is unique, a standard catalog format is not practical - and couldn't contain all the possibilities! Remember, you are always welcome to bring us your own design ideas, as well.

13. How do I choose colors? Why don't you offer color samples?

Because the patina (the level of age- and/or weather-related darkening or lightening of the wood) can vary so greatly on reclaimed wood, even from board to board in the same barn lot, sending a color-correct sample is nearly impossible. We encourage customers to visit the showroom at 3172 Old Philadelphia Pike, Bird in Hand, PA to see great examples of color and character on the furniture on our retail floor. You are also welcome to bring us your color samples or photos so we can work to match it as closely as possible. Yes, that system may seem a little backwards, but we've found it to be most effective.

14. Do you offer delivery?

We are pleased to be able to offer delivery and set up by E. Braun employees within a 250 mile radius of our finish shop in Lancaster, for \$4.50 per mile, one way. Beyond 250 miles, deliveries can be arranged with a freight company and we would be happy to help you make those arrangements.